

Omenai Privacy Policy

Effective Date: October 7, 2025

About This Policy

Omenai (“we,” “us,” or “our”) values your trust and is committed to protecting your privacy. This Privacy Policy explains how we collect, use, store, and protect personal data when you use the Omenai platform, mobile app, or related services (collectively, the “Platform”).

By accessing or using Omenai, you consent to the collection and use of your information as described in this Policy.

1. Who We Are

Omenai is a digital platform connecting artists, galleries, and collectors across Africa and the global art market.

We operate as **Omenai, Inc.**, registered in Delaware, USA.

For privacy-related questions or requests, you may contact us at:

legal@omenai.app (for data protection and compliance matters)

or

info@omenai.app (for general inquiries)

Registered Address:

Omenai, Inc.

16192 Coastal Hwy, Lewes, DE 19958, USA

2. Information We Collect

We collect the following categories of information depending on your role (Artist, Gallery, or Collector) and how you interact with the Platform:

2.1 Information You Provide Directly

- Account registration details (name, email, phone number, password)
- Profile details (bio, country, professional role, portfolio links)
- Payment and payout information (bank or payment processor details)
- Artwork uploads and descriptions
- Shipping addresses and contact preferences

- Communications with Omenai or other users

2.2 Information Collected Automatically

- Device information (browser type, IP address, operating system)
- Usage data (pages viewed, features used, time spent on platform)
- Cookies and tracking data for analytics and personalization

2.3 Information from Third Parties

- Payment processors (e.g., verification, transaction IDs)
- Shipping partners (delivery updates, tracking)
- Social media or marketing integrations (if you connect accounts)

3. How We Use Your Information

We use collected information for the following purposes:

1. To create and manage user accounts.
2. To process transactions, payments, and shipments.
3. To verify user identity (for Artists and Galleries).
4. To facilitate communication between Collectors, Artists, and Galleries.
5. To improve platform functionality and customer experience.
6. To send updates, promotional messages, or service-related notices.
7. To comply with legal obligations and prevent fraud or misuse.

We will never sell your personal data.

4. Legal Basis for Processing (GDPR/UK GDPR)

If you are located in the EU or UK, we process your data under one or more of the following legal bases:

- Performance of a contract (to provide platform services)
- Legitimate interest (platform security, fraud prevention, analytics)
- Legal obligation (to comply with applicable laws)
- Consent (for marketing communications or cookies)

5. Data Sharing and Disclosure

Omenai may share your information only when necessary and with trusted third parties, including:

- Payment processors (for transactions and withdrawals)
- Logistics and shipping partners
- IT service providers (hosting, analytics, storage)
- Regulatory or legal authorities (where required by law)

All partners are bound by confidentiality and data protection obligations.

6. Data Retention

We retain user information only as long as necessary to:

- Fulfill the purposes outlined in this Policy;
- Comply with legal and accounting obligations;
- Resolve disputes and enforce agreements.

When data is no longer needed, it is securely deleted or anonymized.

7. Data Security

We use administrative, technical, and physical safeguards to protect personal data against unauthorized access, alteration, disclosure, or destruction.

While no online system is completely secure, Omenai continuously implements industry-standard security measures.

8. International Data Transfers

Your information may be transferred to and processed in countries other than your own. Where required by law (e.g., under GDPR), Omenai uses approved mechanisms such as Standard Contractual Clauses to ensure adequate protection for international data transfers.

9. Your Rights

Depending on your location, you may have the following rights:

- **Access:** Request a copy of your personal data.
- **Rectification:** Request corrections to inaccurate or incomplete information.
- **Erasure (“Right to be Forgotten”):** Request deletion of your data.
- **Restriction:** Request limits on data processing.
- **Portability:** Request data transfer to another provider.
- **Objection:** Object to processing for marketing or legitimate interest.

To exercise any of these rights, contact **legal@omenai.app**.

We may require verification of your identity before processing requests.

10. Cookies and Tracking Technologies

Omenai uses cookies and similar technologies to improve your browsing experience and analyze usage patterns.

You can manage or disable cookies through your browser settings, but some platform functions may not work properly without them.

11. Children’s Privacy

Omenai is not directed toward children under 18 years of age.

We do not knowingly collect personal information from minors.

If you believe a child has provided personal data, please contact us immediately at **legal@omenai.app**.

12. Updates to This Policy

Omenai may update this Privacy Policy periodically.

We will post any changes on our website or app and notify users of material updates via email or in-app notice.

The revised Policy becomes effective on the date indicated above.

13. Contact Information

If you have questions or concerns about this Privacy Policy, please contact:

Omenai, Inc.

16192 Coastal Hwy, Lewes, DE 19958, USA

info@omenai.app | support@omenai.app | legal@omenai.app